

How to get a refund?

Posted by Chau Truong - 18 Sep 2015 10:25

I sent an email to ask for a refund but I got an email back said that
"A message that you sent could not be delivered to one or more of its
recipients. This is a permanent error. The following address(es) failed:

This e-mail address is being protected from spambots. You need JavaScript enabled to view it

host ASPMX.L.GOOGLE.COM [74.125.28.27]

SMTP error from remote mail server after end of data:

550-5.7.1 Unauthenticated email from yahoo.com is not accepted due to domain's

550-5.7.1 DMARC policy. Please contact administrator of yahoo.com domain if

550-5.7.1 this was a legitimate mail. Please visit

550-5.7.1 support.google.com/mail/answer/2451690 to learn about DMARC

550 5.7.1 initiative. t68si5223447ioi.0 - gsmtip

----- This is a copy of the message, including all the headers. -----"

Can someone help me please?

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Re: How to get a refund?

Posted by Gabriella V - 23 Sep 2015 13:04

Hi Chau,

In order to void email problems, it is recommended to resend your request via this [Support Form](#) .

Looking forward to hearing from you.

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