

Persistent Script Error

Posted by Brian Henkel - 26 Dec 2013 02:32

I get a script error when I start AV Voice Changer Version 8. The error dialog points to "edge.quantserve.com/quant.js" as the source. Regardless of how I respond to the error dialog question of whether to continue running the script, a second error message appears stating "The value of the property 'quantserve' is null or undefined, not a function object." These messages continue to appear as I try to use the program.

I thought the problem might be caused by a copy of Version 7.0 I had installed earlier. So, I uninstalled both and then reinstalled Version 8.0. No joy. So I uninstalled Version 8 and ran the installation file as Administrator. Still no joy. I tried Widows Compatibly Wizard. Nothing has helped so far and I've burned a number of installation tries. I ran several other recently loaded programs to see whether I picked up a hijacker, but only your program causes this error.

What do I need to do to get rid of this message? I'm running Windows 8.1 (64 bit) on an Intel machine with 16 gigs of memory. Please help.

Thanks, Brian

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Re: Persistent Script Error

Posted by Gabriella V - 26 Dec 2013 14:08

Hi Brian,

Did you try a clean uninstall? We emailed you the detailed instruction. Please check your inbox.

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