

Echo issue

Posted by John Matula - 04 Dec 2013 10:46

Hi, I'm experiencing an echo, and I'm not having any luck with stopping it. I searched the forum for similar issues, and followed the instructions to stop the problem, but the problem still exists. I noticed in the other threads that you need the following information to help you troubleshoot the issue:

Laptop - HP Pavilion dv7-1285dx entertainment Notebook PC

Processor - Intel(R)Core(TM)2 Duo CPU P8600@240GHZ

Windows 7 Home Premium

RAM 6.0GB

64 Bit operating system

Headphones - Rocketfish Stereo PC Headset RF-PH4201

Any help would be greatly appreciated.

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Re: Echo issue

Posted by Gabriella V - 04 Dec 2013 14:00

Hi John,

Thank you for your information.

By the way, did you try disable the integrated microphone?

In this case, it would be much helpful if you capture the screenshots of your Sound's settings so that we could take a better look on your problem.

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Re: Echo issue

Posted by John Matula - 06 Dec 2013 03:59

Hi Gabriella,

I decided to try to manipulate the settings on my own, rather than follow your instructions and provide you with screenshots. After playing with the settings, I really screwed myself up. Now, I'm not getting any sound what-so-ever. I should have listened to you rather than experimenting. Attached are screenshots of the sound settings. The IDT shots are the master control, and the other two are shots after right clicking on the speaker icon...

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Re: Echo issue

Posted by Gabriella V - 06 Dec 2013 12:48

Please email your screenshots to

This e-mail address is being protected from spambots. You need JavaScript enabled to view it

I was not able to see the two last photos mentioned.

Thank you for your help!

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