

Echo

Posted by Melissa Cook - 23 Nov 2013 11:46

Was noticing an echo in the software I was using and figured out it wasn't the software but the actual AV program. When I hit duplex I can hear the voice but right after I can hear an echo and I'm having issues trying to get it to stop.

I saw this thread:

support.audio4fun.com/discussion-forums/...3-with-lots-of-noise

And changed the default Sound Recording device from Avnex back to my Turtle Beach Mic and it doesn't help at all.

Any other tips to help get rid of this annoying echo?

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Re: Echo

Posted by Gabriella V - 25 Nov 2013 09:15

Hi Melissa,

Could you please help us with more information on your PC's configuration:

- What type of PC Desktop or laptop.
- Operating System, Version, Patch level (e.g. Windows, XP, Service Pack 1 or 2, etc)
- CPU Type and Speed
- Amount of Memory.
- Firewalls in use? If so, which?
- What kind of your headset?
- Have you updated your hardware driver lately?
- Beside the AV Voice Changer Software, did you try installing another voice changing application?

Thanks in advance for your help

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Re: Echo

Posted by Melissa Cook - 28 Nov 2013 04:55

What type of PC Desktop or laptop. Laptop

Operating System, Version, Patch level (e.g. Windows, XP, Service Pack 1 or 2, etc) W7 HP 64 SP1

CPU Type and Speed Core 2 Duo 2.24GHz

Amount of Memory. 4GB

Firewalls in use? If so, which? No

What kind of your headset? Turtle Beach Z22

Have you updated your hardware driver lately? Yes - fresh install of OS

Beside the AV Voice Changer Software, did you try installing another voice changing application? No

I'm getting an echo on my normal voice without changing any settings and when I change my voice. When I hit duplex to test there's the echo.

Also quick question - if I buy the support plan for \$20 does that mean I get a free upgrade to Diamond 8?

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Re: Echo

Posted by Gabriella V - 02 Dec 2013 12:31

You will get a free upgrade to ver 8.0 when you extend your support contract. We already sent you the details.

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Re: Echo

Posted by MC - 05 Dec 2013 07:07

Upgraded to 8 and still getting the echo

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Re: Echo

Posted by Gabriella V - 05 Dec 2013 08:03

Does your laptop come along with a built-in mic? Try to disable it?

And can you email us the screenshots of your Sound's settings?

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