

Extended Support Service

Posted by Michael Lee - 16 Nov 2013 11:15

I want to buy the extended support service however when i try to do it online it trys to auto renew and i do not want it to auto renew I want to pay it each year myself. How can to do this? It should not be this complicated.

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Re: Extended Support Service

Posted by Gabriella V - 21 Nov 2013 07:48

Hi Michael,

Kindly be informed that we turned off the Support Supscription auto renewal.

We are so sorry for the inconvenience it may cause.

Have a nice day!

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