

## av voice changer is giving unwanted sound

Posted by vicky - 14 Dec 2012 15:50

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it is giving un wanted sound like khar.....khar.... and its volume strength is full...unable to hear my sound

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## Re: av voice changer is giving unwanted sound

Posted by mai - 14 Mar 2013 16:34

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i've the same problem 😞

any help plz

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## Re: av voice changer is giving unwanted sound

Posted by Gregory Meggs - 16 Dec 2014 13:13

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Same problem for me. In addition I don't hear any sound except the static in duplex

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## Re: av voice changer is giving unwanted sound

Posted by Bill Parris - 22 Feb 2015 07:14

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I thought I had found the problem to this issues but it started it again

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## Re: av voice changer is giving unwanted sound

Posted by zee - 23 Oct 2016 01:53

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I continuously have this problem..pay for extended support and still no help. Anyone find a solution?

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## Re: av voice changer is giving unwanted sound

Posted by Leah Tilby - 28 Apr 2017 00:28

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This happens to me as well...No solutions offered.

Starting to think "support" doesn't really exist.

I had everything working perfectly, the minute the program is closed it's all lost and I get nothing but painfully loud static with the duplex bursting at full.

Suggestions???

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## Re: av voice changer is giving unwanted sound

Posted by Thomas Anderson - 21 Jun 2017 08:01

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Hi all,

we deeply apologize for the inconvenience you may have felt and really sorry for the late response in our forum.

The background noise means that the driver is not functioning properly. There may have been interruptions during the installation. We suggest you guys try a clean uninstall then reinstall the software to see if it fixes:

1. Uninstall VCSD from your PC.
2. Go to C: and C:Program Files or C:Program Files (x86) » Manually delete any related folders
3. Go to Start » Run » type in %appdata% » Avnex » delete this folder
4. Go to Start => Run => type in REGEDIT => a Registry Editor window comes up

=> HKEY\_LOCAL\_MACHINE => Software => Avnex/AVSoft => delete this folder (note: delete only the folder named Avnex/AVSoft)

=> HKEY\_CURRENT\_USER => Software => Avnex/AVSoft => delete this folder (note: delete only the folder named Avnex/AVSoft)

If you cannot find such that folder in the location mentioned, please try Ctrl + F » Input the keyword &quot;voice changer software&quot; (tick on Keys, Values, Data only) » Delete any found files » Go to Step 5. If no file could be found, simply skip this step.

5. Restart your PC

6. Log into your account at [support.audio4fun.com/](http://support.audio4fun.com/)

7. Click on the &quot;AV VCS DIAMOND&quot; link in Your Licenses page and download the EXE file to update your new build

8. When the Registration Form comes up, please fill in your license information.

\*Remember to keep all other unused applications and antivirus program off while installing the software. If the process is interrupted, the software may not be fully installed and cause the problems you mentioned.

\*The step of cleaning registry is important.

\*If your license is invalid, just contact us via Support Form: [www.audio4fun.com/customer-care.php](http://www.audio4fun.com/customer-care.php) to get your license reset.

\*If you need anything else, also contact via Support Form above for the fastest reply. Your request will be recorded in our queue.

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**Re: av voice changer is giving unwanted sound**

Posted by Dejan Živko - 03 Jun 2018 13:14

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I have the same problem after updating AV Voice Changer Diamond to the latest version - 9.5.21.

I followed all the steps (also the manual registry removal) and I did a clean instal, but I still don't hear any sound from The Morpher except sometimes some static in duplex starts building up - becomming louder and louder.

Furthermore, when I go to VCS Preferences window there is no longer an option to choose my microphone, nor do I see an option to switch between Hook mode and Virtual Audio Driver mode. These options are simply not there anymore.

What makes me most dissatisfied is that my "support time" expires this month and as I understand this means I'm going to be stuck with this broken version of the program unless I pay more. The joke is that already when I bought the program, I had problems with the Parody Mixer (it didn't work) and AV Voice Changer support didn't help. But at least the main part of the program worked - The Morpher, so I settled for that (and hoped maybe a future update would fix the problem).

Now after updating for the last time before my support time expires, I'm left with a useless program, that lost its MAIN functionality. As far as I can tell the only part of the program that is allways stable and working correctly, even in the newest broken version of the program 9.5.21 - is the Voice Recorder. But I don't really need AV Voice Changer Diamond for that. I have Audacity. I bought the program for the Morpher!

Not happy! 🙄

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