

Can not register, license invalid

Posted by Stephanie West - 26 Jul 2012 20:26

I am typing in the information just as it appears and not copying and pasting and am being told the license is invalid.

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Re: Can not register, license invalid

Posted by Gabriella V - 27 Jul 2012 07:10

Hi Stephanie,

In that case, it might be that you have transferred the software to another computer or made some change to PC's configuration. So that the Protection Number's change leads to "invalid license" problem.

By the way, it is recommended that you should copy and paste exactly (do not type) the registration information to avoid unexpected misspelling.

However, we would like to reset your license for you to try again

Please check your Inbox for detailed instruction.

Thanks.

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Re: Can not register, license invalid

Posted by GUEST - 01 Aug 2012 19:20

I HAVE THE SAME PROBLEM AND STILL NO ANSWER FROM YOU!

CANT REGISTER SO THE ACTIVATION KEY DOESNT ARRIVE

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Re: Can not register, license invalid

Posted by Gabriella V - 02 Aug 2012 06:57

Hi,

We are so sorry for the late response.

Please contact us at

This e-mail address is being protected from spambots. You need JavaScript enabled to view it

providing your registered information so that we could start a license resetting for you.

Regards.

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