

Duplex button

Posted by Pat Place - 27 Aug 2013 03:24

Why is the Duplex button greyed out? Nothing seems to allow me to switch it on and I hear nothing.

I have switched the audio input to my headset in preferences, but VCS Diamond 7.0 seems to get no sound - other software seems to be able to hear from the microphone in the head set, just not VCS

Are these two problems related? if so, how is it fixed?

So far this software has seemed very unstable.

=====

Re: Duplex button

Posted by Gabriella V - 27 Aug 2013 15:03

Hi Pat,

Please check your Inbox for our email regarding how to fix this problem.

=====