

Cannot import audio & video files after window update.

Posted by Tigeredm - 30 Sep 2013 11:23

I am using window 7. I had been using the karaoke maker for a few months and made more than a hundred karaoke songs already. I am very happy with the software. Thank you.

But now, I have a problem. Ever since I had the window update, the maker began to have problems. I cannot import audio & video. Every time when I click the import button, it will open a window telling either "Error of recording" or "There is no audio track". In such a way that I cannot continue on the project. Please help. Thank you.

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Re: Cannot import audio & video files after window update.

Posted by Gabriella V - 02 Oct 2013 12:27

Thanks for your kind feedback.

Regarding your problem, please make sure that:

- 1 - Microsoft .NET Framework properly installed on your computer
 - 2 - Codec pack is updated
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