

## Unable to open mp3 files

Posted by hoshiharu - 07 May 2011 03:22

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Hi!

I've just downloaded the software, so I just started creating a new project, and everytime I try to add a new mp3 song, the program says "unknown format". It just happens with audio files, the videos are fine. I've tried with different files and they're not damaged, it's the software.

Can somebody help me, please?

P.S. It's not a thing of the codecs either.

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## Re: Unable to open mp3 files

Posted by Administrator - 20 Oct 2011 14:00

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Hello,

Did you try with another MP3 file(s)?

And, may we have a sample of your mp3 file?

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