

Unable to add a background picture

Posted by Gneu - 07 Jun 2012 00:05

Hello,

I have managed to load the song file (.mp3 or .wav) and lyrics and have done the syncro (good soft!!!), however when I add a background picture, I don't see any picture appearing in preview mode, nor on the avi file at the end. Lyrics synchronize cannot be seen as well, in preview I just see a brown square (the software background) and the song playing behind.

For more when I try to load a JPG file, at preview or compilation time I received error "Wrong type of input track";

Thanks in advance for your help!

Gneu

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Re: Unable to add a background picture

Posted by Gabriella V - 07 Jun 2012 15:09

Hi Gneu,

Regarding your problem, we recommend you to update to the latest build of AV Video Karaoke Maker (1.0.46). This time remember to remove completely the old VKM on your computer. (Go to Start => Run => type in REGEDIT => a Registry Editor window comes up => HKEY_LOCAL_MACHINE => Software => Avnex => AV Karaoke Video Maker => delete this folder)

Also, please try to set different files as your background since it may occur that some files are unacceptable by the software. This is kind of bug and is expected to be fixed in the very next version.

Thanks so much for your support.

Best Regards.

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Re: Unable to add a background picture

Posted by Gneu - 08 Jun 2012 00:53

Unfortunately it i still the same issue, whatever picture I use.

Anyway I managed to do a workaround by conveting my picture to a ilm of the song lengh, and adding a video as a background works without issue!

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