

Settings and Export buttons (resolved)

Posted by Patricia - 31 Jan 2012 15:57

Hello,

I've made a project and preview it successfully. The problem is that the program shut down each time I click on the settings button or the export button !

Reading reviews on other website, it seems that other people have the same problem.

Thank for for telling me how I can solve this.

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Re: Settings and Export buttons

Posted by Gabriella V - 07 Feb 2012 14:55

Hi Patricia,

For solving your problem, can you help us clarify by answering the following questions:

- Which build of AV Karaoke Maker you're using?
- What is your PC's Operating System? Version? Patch level?
- Have you installed or updated the latest version of K-Lite Codec? If not, please do so and try again to see if the error continue occurring

Best regards.

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Re: Settings and Export buttons

Posted by LiDaYu - 26 Feb 2012 04:23

Hi!! I have the same problem,

I have a windows 7 x64 pro,

installed the current version on the website,

just downloaded the K-Lite Codec...

please, i'm waiting your post...

Thank you!!

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Re: Settings and Export buttons

Posted by Gabriella V - 28 Feb 2012 16:44

Try again as following:

1. Uninstall AV Video Karaoke Maker (VKM) from your PC.
2. Go to Start => Run => type in REGEDIT => a Registry Editor window comes up
=> HKEY_LOCAL_MACHINE => Software => Avnex => AV Karaoke Maker => delete this folder
(note: delete only the folder named AV Karaoke Maker)

3. Restart your PC

4. Reinstall VKM. Use this Activation Code: LjBCT9G6CD

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Re: Settings and Export buttons

Posted by LiDaYu - 29 Feb 2012 15:50

I desinstall & reinstall the program,

I don't have any key on the windows registry...

But since my post, I installed many programs AND codecs!! (XVid,...)

And it works now!! I guess it was a codec problem...

but it strange that the program crashed like that!!

Anyway! no more problem for me ^^

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Re: Settings and Export buttons

Posted by Administrator - 29 Feb 2012 16:30

Problem solved. Topic closed 🙏

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